

# **Top Notch Garage Doors LLC - Pressure Washing Terms & Conditions**

Top Notch Garage Doors LLC - Pressure Washing Services Terms & Conditions

Effective Date: May 1, 2025

Business Address: 1183 University Drive, Ste 105 #2115, Burlington, NC 27215

Website: [www.trytopnotchdoors.com](http://www.trytopnotchdoors.com)

Phone: (336) 604-6494 | Fax: (336) 604-6035

This policy is part of our official Service Policy and is published on our website under "Pressure Washing Services."

## **1. Scope of Service**

Top Notch Garage Doors LLC ("TNGD") offers residential and light commercial pressure washing including driveways, siding, decks, fencing, and more. We may decline unsafe or unsuitable surfaces.

## **2. Estimates & Pricing**

Estimates valid for 30 days. Final pricing may change after inspection. Full payment due at service unless agreed otherwise.

## **3. Scheduling & Access Requirements**

Customers must:

- Provide access to work areas
- Ensure working outdoor water supply
- Remove obstacles
- Secure pets and children
- Close all doors/windows before arrival

## **Top Notch Garage Doors LLC - Pressure Washing Terms & Conditions**

- Protect live power sources

TNGD is not responsible for water intrusion through worn seals, open windows, or live electrical exposure.

### **4. Customer Preparation Responsibility**

Customers must complete all prep as instructed. TNGD is not liable for damage due to non-compliance with instructions or faulty seals.

### **5. Weather Policy**

Services may be rescheduled for inclement weather.

### **6. Surface Acknowledgement & Liability Waiver**

TNGD is not liable for pre-existing or surface defects. Cleaning involves risks, and fragile materials may suffer damage.

### **7. Chemical Use & Environmental Care**

We use eco-friendly cleaners. TNGD is not responsible for incidental damage to plants or property near treated areas.

### **8. Right to Refuse or Stop Work**

We reserve the right to stop work if unsafe conditions, exposed wiring, or aggressive animals are present.

### **9. Damage Claims & Satisfaction**

Report concerns within 48 hours. Claims must be made within 5 business days with photos.

## **Top Notch Garage Doors LLC - Pressure Washing Terms & Conditions**

### **10. Marketing & Photography**

TNGD may document work for marketing. Clients may opt out in writing.

### **11. Cancellations & Refunds**

Cancel 48 hours in advance to avoid a \$50 fee. Refunds processed in 7 business days. Late cancellations may incur fees.

### **12. Limited Service Warranty**

7-day workmanship guarantee excludes regrowth, weathering, or issues from poor surface conditions.

### **13. Governing Law**

Governed by North Carolina law. Venue: Alamance County.

### **14. Acceptance of Terms**

By scheduling service or signing an agreement, client agrees to all terms and prep responsibilities.

Top Notch Garage Doors LLC

Strong. Spotless. Sealed tight.

Serving the Triad with pride

Phone: (336) 604-6494 | [www.trytopnotchdoors.com](http://www.trytopnotchdoors.com)